

QDSP-2030

Compact-Size Box PC with Intel® Core™2 Duo Processor

User's Guide



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Quanmax reserves the right to make changes without notice in product or component design as warranted by evolution in user needs or progress in engineering or manufacturing technology.

Changes which affect the operation of the unit will be documented in the next revision of this user's guide.

Revision	Date	Edited by	Changes
1.0	09/01/2009	SLee	Initial Release



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Safety Instructions

■ Before You Begin

Before handling the product, read the instructions and safety guidelines on the following pages to prevent damage to the product and to ensure your own personal safety. Refer to the “Advisories” section in the Preface for advisory conventions used in this user’s guide, including the distinction between Warnings, Cautions, Important Notes, and Notes.

- Always use caution when handling/operating a computer. Only qualified, experienced, authorized electronics service personnel should access the interior of a computer. The power supplies produce high voltages and energy hazards, which can cause bodily harm.
- Use extreme caution when installing or removing components. Refer to the installation instructions in this user’s guide for precautions and procedures. If you have any questions, please contact Quanmax Post-Sales Technical Support.
- Access can only be gained by service persons or by users who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken; and access is through the use of a tool or lock and key, or other means of security, and is controlled by authority responsible for the location.

WARNING



High voltages are present inside the chassis when the unit’s power cord is plugged into an electrical outlet. Turn off system power, turn off the power supply, and then disconnect the power cord from its source before removing the chassis cover. Turning off the system power switch does not remove power to components.

■ When Working Inside a Computer

Before taking covers off a computer, perform the following steps:

1. Turn off the computer and any peripherals.
2. Disconnect the computer and peripherals from their power sources or subsystems to prevent electric shock or system board damage. This does not

apply when hot swapping parts.

3. Follow the guidelines provided in “Preventing Electrostatic Discharge” on the following page.
4. Disconnect any telephone or telecommunications lines from the computer.

In addition, take note of these safety guidelines when appropriate:

- To help avoid possible damage to system boards, wait five seconds after turning off the computer before removing a component, removing a system board, or disconnecting a peripheral device from the computer.
- When you disconnect a cable, pull on its connector or on its strain-relief loop, not on the cable itself. Some cables have a connector with locking tabs. If you are disconnecting this type of cable, press in on the locking tabs before disconnecting the cable. As you pull connectors apart, keep them evenly aligned to avoid bending any connector pins. Also, before connecting a cable, make sure both connectors are correctly oriented and aligned.

CAUTION



Do not attempt to service the system yourself except as explained in this user’s guide. Follow installation and troubleshooting instructions closely.

■ Preventing Electrostatic Discharge

Static electricity can harm system boards. Perform service at an ESD workstation and follow proper ESD procedure to reduce the risk of damage to components. Quanmax strongly encourages you to follow proper ESD procedure, which can include wrist straps and smocks, when servicing equipment.

You can also take the following steps to prevent damage from electrostatic discharge (ESD):

- When unpacking a static-sensitive component from its shipping carton, do not remove the component’s antistatic packing material until you are ready to install the component in a computer. Just before unwrapping the antistatic packaging, be sure you are at an ESD workstation or grounded. This will discharge any static electricity that may have built up in your body.
- When transporting a sensitive component, first place it in an antistatic container or packaging.
- Handle all sensitive components at an ESD workstation. If possible, use antistatic floor pads and workbench pads.

- Handle components and boards with care. Don't touch the components or contacts on a board. Hold a board by its edges or by its metal mounting bracket.
- Do not handle or store system boards near strong electrostatic, electromagnetic, magnetic, or radioactive fields.

■ Instructions for Lithium Battery

WARNING



Danger of explosion when battery is replaced with incorrect type. Only replace with the same or equivalent type recommended by the manufacturer.

Do not dispose of lithium batteries in domestic waste. Dispose of the battery according to the local regulations dealing with the disposal of these special materials (e.g. to the collecting points for disposal of batteries)

■ Voltage Ratings

The external power adaptor of the QDSP-2030 has the following voltage ratings:

- Input: 100-240 VAC
- Output: 80W, +12VDC, 6.67A max

Preface

■ How to Use This Guide

This guide is designed to be used as step-by-step instructions for installation, and as a reference for operation, troubleshooting, and upgrades.

NOTE



Driver downloads and additional information are available under Downloads on our web site: www.quanmax.com.

■ Unpacking

When unpacking, follow these steps:

1. After opening the box, save it and the packing material for possible future shipment.
2. Remove all items from the box. If any items listed on the purchase order are missing, notify Quanmax customer service immediately.
3. Inspect the product for damage. If there is damage, notify Quanmax customer service immediately. Refer to “Warranty Policy” for the return procedure.

■ Regulatory Compliance Statements

This section provides the FCC compliance statement for Class A devices.

FCC Compliance Statement for Class A Devices

The product(s) described in this user’s guide has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the user’s guide, may cause harmful interference to radio communications. Operation of this equipment in a residential

area (domestic environment) is likely to cause harmful interference, in which case the user will be required to correct the interference (take adequate measures) at their own expense.

Changes or modifications not expressly approved by Quanmax could void the user's authority to operate the equipment.

NOTE

The assembler of a personal computer system may be required to test the system and/or make necessary modifications if a system is found to cause harmful interference or to be noncompliant with the appropriate standards for its intended use.

■ Warranty Policy

Limited Warranty

Quanmax Inc.'s detailed Limited Warranty policy can be found under Support at www.quanmax.com. Please consult your distributor for warranty verification.

The limited warranty is void if the product has been subjected to alteration, neglect, misuse, or abuse; if any repairs have been attempted by anyone other than Quanmax or its authorized agent; or if the failure is caused by accident, acts of God, or other causes beyond the control of Quanmax or the manufacturer. Neglect, misuse, and abuse shall include any installation, operation, or maintenance of the product other than in accordance with the user's guide.

No agent, dealer, distributor, service company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever.

Quanmax reserves the right to make changes or improvements in any product without incurring any obligation to similarly alter products previously purchased.

Return Procedure

For any Limited Warranty return, please contact Support at www.quanmax.com and login to obtain a Return Material Authorization (RMA) Number. If you do not have an account, send an email to support@quanmax.com to apply for one.

All product(s) returned to Quanmax for service or credit must be accompanied by a Return Material Authorization (RMA) Number. Freight on all returned items must be prepaid by the customer who is responsible for any loss or damage caused by common carrier in transit. Returns for Warranty must include a Failure Report for

each unit, by serial number(s), as well as a copy of the original invoice showing the date of purchase.

To reduce risk of damage, returns of product must be in a Quanmax shipping container. If the original container has been lost or damaged, new shipping containers may be obtained from Quanmax Customer Service at a nominal cost. Quanmax owns all parts removed from repaired products. Quanmax uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Quanmax repairs or replaces a product, its warranty term is not extended.

Shipments not in compliance with this Limited Warranty Return Policy will not be accepted by Quanmax.

Limitation of Liability

In no event shall Quanmax be liable for any defect in hardware, software, loss, or inadequacy of data of any kind, or for any direct, indirect, incidental, or consequential damages in connection with or arising out of the performance or use of any product furnished hereunder. Quanmax's liability shall in no event exceed the purchase price of the product purchased hereunder. The foregoing limitation of liability shall be equally applicable to any service provided by Quanmax or its authorized agent.

■ Maintaining Your Computer

Cleaning Components

Your QDSP-2030 requires minimal maintenance and care to keep it operating correctly.

- Occasionally wipe the system with a soft dry cloth.
- You should only remove persistent dirt by use of a soft, slightly damp cloth (use only a mild detergent).
- Make sure the ventilation holes are clear of debris.

CAUTION



Do **NOT** do any of the following:

- Allow water to enter the computer
 - Use a heavily dampened cloth
 - Spray water directly inside of computer
-

Environmental Factors

■ Temperature

The ambient temperature within an enclosure may be greater than room ambient temperature. Installation in an enclosure should be such that the amount of air flow required for safe operation is not compromised.

Consideration should be given to the maximum rated ambient temperature. Overheating can cause a variety of problems, including premature aging and failure of chips or mechanical failure of devices.

If the system has been exposed to abnormally cold temperatures, allow a two-hour warm-up period to bring it up to normal operating temperature before turning it on. Failure to do so may cause damage to internal components, particularly the hard disk drive.

■ Humidity

High-humidity can cause moisture to enter and accumulate in the system. This moisture can cause corrosion of internal components and degrade such properties as electrical resistance and thermal conductivity. Extreme moisture buildup inside the system can result in electrical shorts, which can cause serious damage to the system.

Buildings in which climate is controlled usually maintain an acceptable level of humidity for system equipment. However, if a system is located in an unusually humid location, a dehumidifier can be used to maintain the humidity within an acceptable range. Refer to the “Specifications” section of this user’s guide for the operating and storage humidity specifications.

■ Altitude

Operating a system at a high altitude (low pressure) reduces the efficiency of the cooling fans to cool the system. This can cause electrical problems related to arcing and corona effects. This condition can also cause sealed components with internal pressure, such as electrolytic capacitors, to fail or perform at reduced efficiency.

Power Protection

The greatest threats to a system’s supply of power are power loss, power spikes, and power surges caused by electrical storms, which interrupt system operation and/or damage system components. To protect your system, always properly ground power cables and one of the following devices.

■ **Surge Protector**

Surge protectors are available in a variety of types and usually provide a level of protection proportional with the cost of the device. Surge protectors prevent voltage spikes from entering a system through the AC power cord. Surge protectors, however, do not offer protection against brownouts, which occur when the voltage drops more than 20 percent below the normal AC line voltage level.

■ **Line Conditioner**

Line conditioners go beyond the overvoltage protection of surge protectors. Line conditioners keep a system's AC power source voltage at a fairly constant level and, therefore, can handle brownouts. Because of this added protection, line conditioners cost more than surge protectors. However, line conditioners cannot protect against a complete loss of power.

■ **Uninterruptible Power Supply**

Uninterruptible power supply (UPS) systems offer the most complete protection against variations on power because they use battery power to keep the server running when AC power is lost. The battery is charged by the AC power while it is available, so when AC power is lost, the battery can provide power to the system for a limited amount of time, depending on the UPS system.

UPS systems range in price from a few hundred dollars to several thousand dollars, with the more expensive units allowing you to run larger systems for a longer period of time when AC power is lost. UPS systems that provide only 5 minutes of battery power let you conduct an orderly shutdown of the system, but are not intended to provide continued operation. Surge protectors should be used with all UPS systems, and the UPS system should be Underwriters Laboratories (UL) safety approved.

CAUTION



RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Chapter 1

Introduction

■ Overview

The QDSP-2030 is a compact size Box PC ideal for space critical applications. This embedded hardware platform is based on a 3.5" industrial SBC with Intel® 45 nm Core™2 Duo Processor, Intel® GM45/ICH9-M chipset, and DDR3 800/1066 SO-DIMM. Featured are a 2.5" SATA hard drive bay, Internal Compact Flash Type II slot, HDMI, DVI, USB 2.0, COM, and HD Audio.

The QDSP-2030 provides high reliability for harsh environments, compact size, high performance and is highly suited to a wide range of industrial applications such as Digital Signage, Gaming, Transportation, Surveillance, and Thin Servers.

Checklist

- | | |
|---|--|
| ■ AC/DC Adapter * 1 | Options |
| ■ Power Cord * 1 | ■ Wireless Antenna * 1 |
| ■ Driver CD * 1 | ■ VESA Mount Bracket * 1 |
| ■ Quick Installation Guide * 1 | ■ Screws for VESA Mount Bracket * 1 (1 pack) |
| ■ CPU Heat Sink *1 | |
| ■ Wall-Mount Bracket * 1 (1 set) | |
| ■ Screws for Wall-Mount Bracket* 1 (1 pack) | |

Features

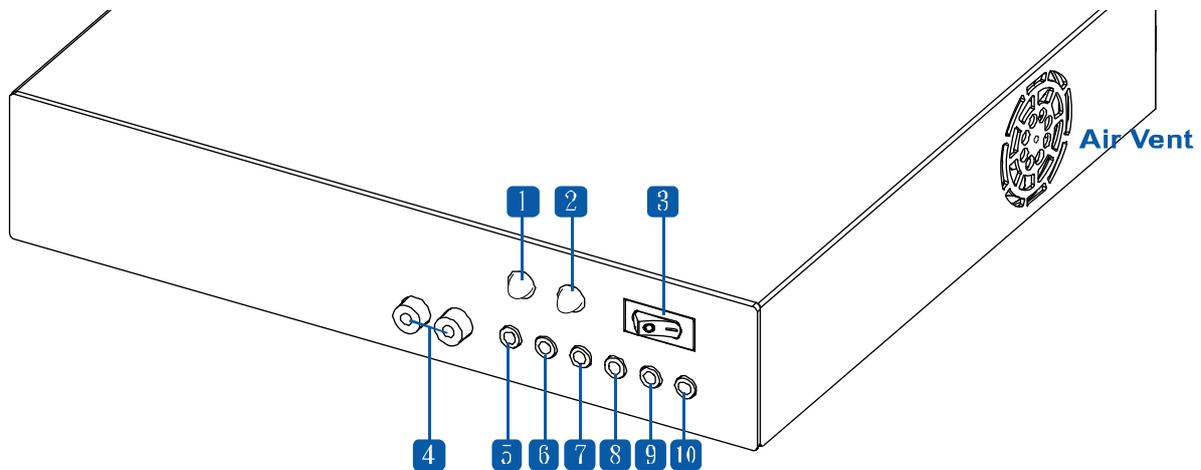
- Compact size design with full I/O features
- 3.5" embedded SBC
 - Intel® Core 2 Duo Processor (Penryn)
 - Intel® GM45/ICH9-M chipset, 1x SO-DIMM DDR3 800/1066
- HDMI, DVI, USB 2.0, GbE
- SATA HDD, CF, COM, HD Audio
- Heavy-duty steel chassis with System Fan

■ Product Specifications

Construction	Aluminum extrusion, heavy-duty steel chassis
System Board	3.5" Embedded SBC, Intel® Core 2 Duo 45nm Penryn support, Intel® GM45/ICH9-M chipset
CPU Support	Intel® Core™2 Duo Processor T9400 (6M Cache, 2.53 GHz, 1066 MHz FSB) Intel® Core™2 Duo Processor P8400 (3M Cache, 2.26 GHz, 1066 MHz FSB) Intel® Celeron® Processor 575 (1M Cache, 2.00 GHz, 667 MHz FSB)
Memory	1x SO-DIMM DDR3 800/1066 up to 2GB
I/O Panel	<p>Front I/O panel</p> <ul style="list-style-type: none"> 1x Power LED 1x HDD Active LED 1x Power Switch Button 2x R/L Channel Speaker Output RCA Connector 1x Line-Out Audio Jack 1x Line-In Audio Jack 1x MIC-In Audio Jack 1x Side Surround Output Audio Jack 1x CEN/LFE Output Audio Jack 1x Back Surround Output Audio Jack <p>Rear I/O panel</p> <ul style="list-style-type: none"> 1x HDMI 1x DVI-I 1x COM (RS-232/422/485) 1x 10/100/1000 LAN port (RJ45) 4x USB ports DC-12V IN Antenna Connector (Option)
Drive Bays/ Storage	1x 2.5" Hard Drive Bay (SATA)
Power Supply	Input: 100-240 VAC Output: 80W, +12VDC output, 6.67A max
Cooling	System Fan
Expansion Slot	1x Internal Compact-Flash Type II Slot
WLAN	IEEE 802.11b/g (option)
Shock	Operating: 10 g / 11ms; Storage: 50 g / 11ms (half-sine)
Vibration	Operating (IEC 68-2-64 Fh): 5-500Hz, 1 g (rms) / 3-axes Storage (IEC 68-2-6 Fc): 5-500Hz, 2 g (rms) / 3-axes
Temperature/ Humidity	Operating: 0°C to 40°C, 0%-90%, non-condensing Storage: -20°C to 80°C, 0%-90%, non-condensing
Dimensions	227 x 44 x 210 mm (WxHxD)
Weight	1.8 kg
Mounting	Wall-Mount, VESA 75/100 Standard
Certification	CE, FCC Class A

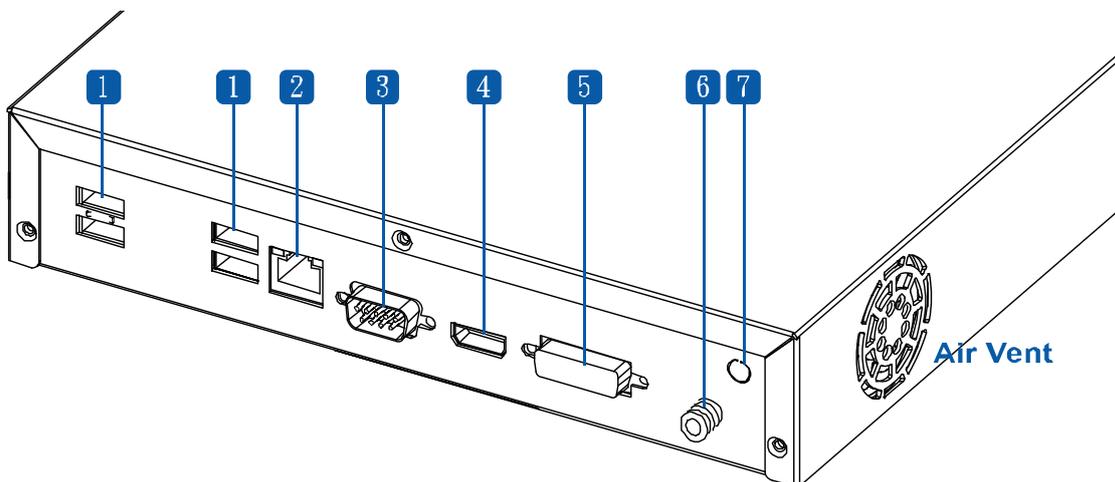
Table 1 QDSP-2030 product specifications

■ Front view of the computer



1	Power LED	6	Line-In Audio Jack
2	HDD Active LED	7	MIC-In Audio Jack
3	Power Switch Button	8	Side Surround Output Audio Jack
4	R/L Channel Speaker Output (RCA Connectors)	9	CEN/LFE Output Audio Jack
5	Line-Out Audio Jack	10	Back Surround Output Audio Jack

■ Rear view of the computer



1	USB ports	5	DVI-I
2	10/100/1000 LAN port (RJ45)	6	DC-12V IN
3	COM1 (RS-232/422/485, selected by BIOS)	7	Antenna Connector (Option)
4	HDMI		

■ Mechanical Layout

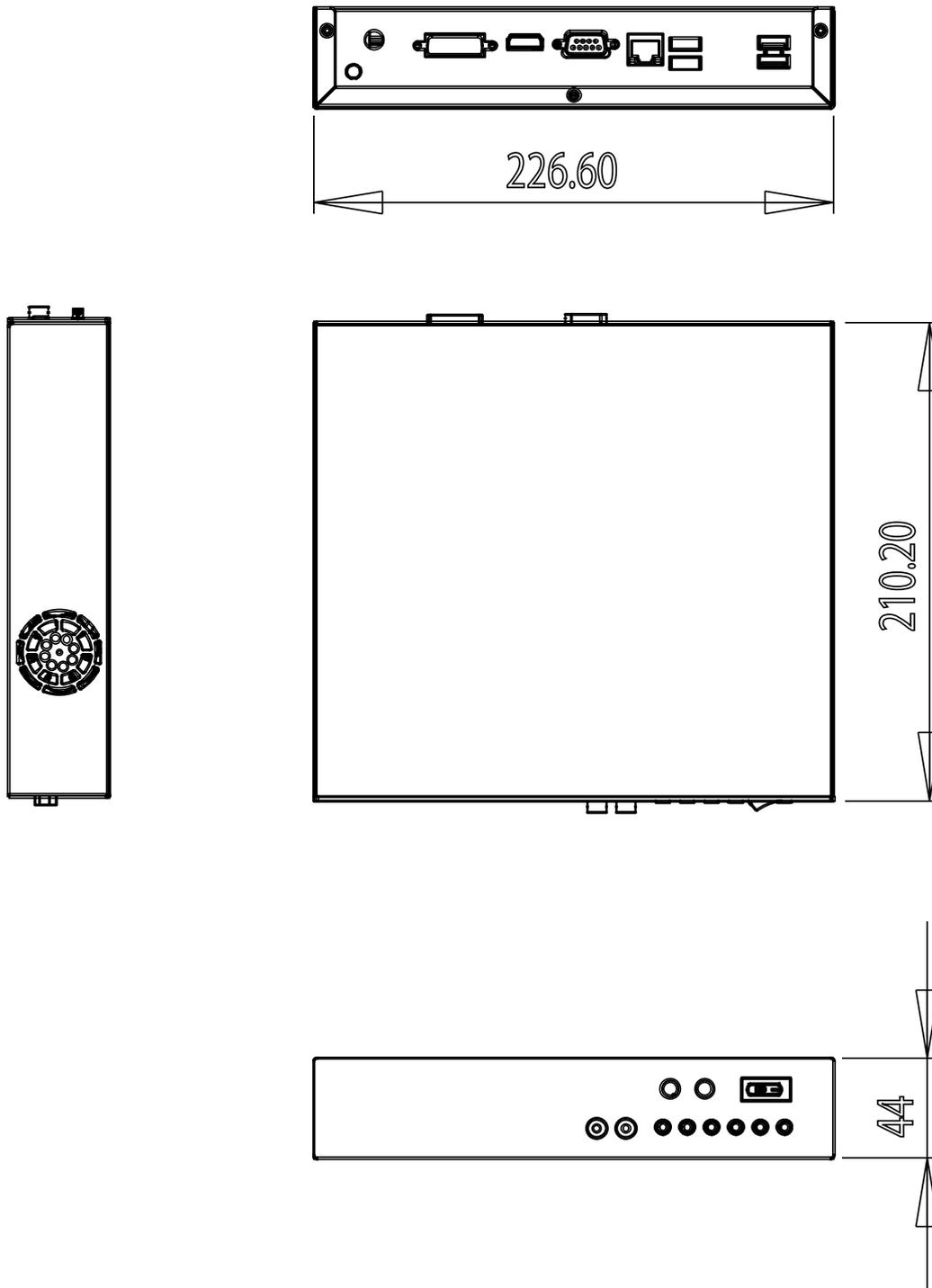


Figure 1 Mechanical Dimensions

Chapter 2

Assembly/Disassembly

■ Accessing Internal Components

WARNING

Before opening your system, make sure to turn it off and disconnect the power sources to prevent electric shock or system damage.

Follow the procedure described below to access the system's internal components

1. Loosen the 3 flathead screws from rear side of the computer.
2. Remove the chassis cover off the chassis base.

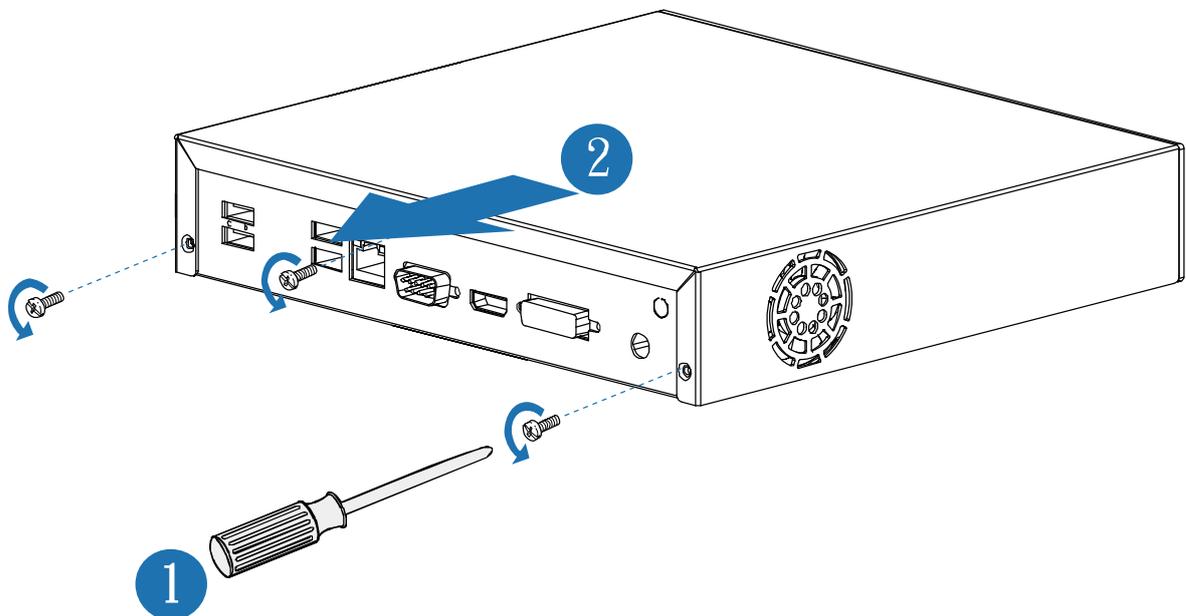


Figure 2 Remove Chassis Cover

See figure below for the locations of the internal components of the system.

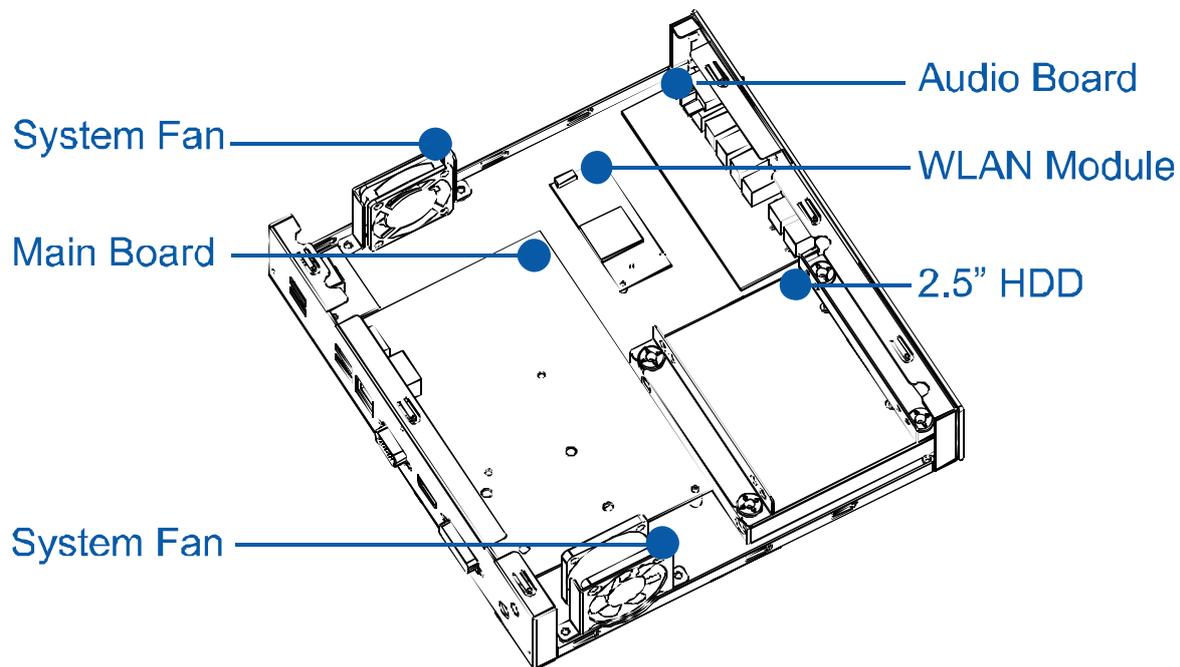


Figure 3 Mechanical Layout - Internal Components

■ Processor Installation

Processor Handling

Carefully follow the steps below in order to prepare the CPU for installation:

1. Remove processor from packaging.
2. Handle the CPU by grasping the substrate edges only with thumb and forefinger.



CAUTION

DO NOT TOUCH PROCESSOR CONTACTS TO PREVENT DAMAGING THE CPU.



Installing the CPU

Carefully follow the steps below in order to install the CPU:

1. Check and confirm that you are installing the correct CPU type.
2. Using a screwdriver, disengage (open) the socket actuator, as shown in figure below.

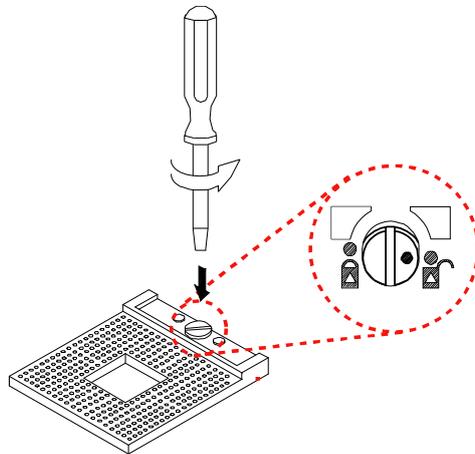


Figure 4 Disengage the socket actuator

3. Align the gold triangle on the CPU with the similar marking on the socket (see Figure below). If the processor does not drop completely into the socket, turn the socket actuator to the open position until the processor drops completely in.

NOTE



You should not have to press down on the processor. If the processor does not drop completely into the socket, turn the actuator until the processor drops completely in.

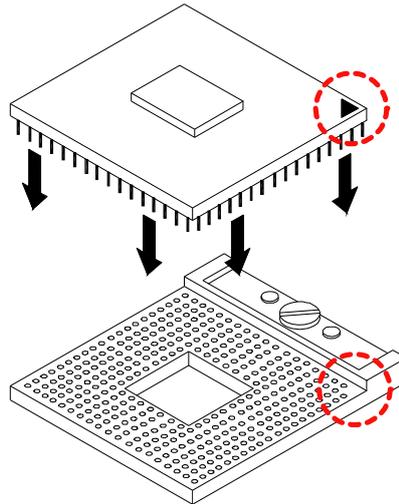


Figure 5 CPU alignment in Micro-FCPGA Socket (Socket P)

4. While gently holding the processor down with your finger, secure the processor in the socket with a screwdriver by turning the socket actuator to the closed position:

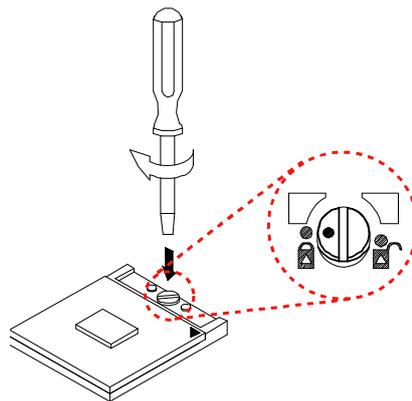


Figure 6 Secure the processor in the socket

Removing the CPU

To remove the CPU, reverse the installation steps.

1. Before removing the CPU, turn off the system power and wait for about 20 minutes until the heat radiation plate of the cooling fan and the CPU cools down.
2. To remove the CPU, follow Step 2 of Installing the CPU above.
3. Remove the CPU by grasping the substrate edges only with thumb and forefinger and lifting it out with a purely vertical motion.



WARNING

The CPU and the heat-sink may be hot and could cause burns.

■ Cooler Installation

The system must not be operated without a cooler (heat sink and fan) to provide the necessarily cooling. Install the cooling unit supplied as follows:

CAUTION



Make sure that good thermal contact is made between the processor and heat sink. Insufficient contact or incorrect use of heat sink or thermal compound can cause the processor to overheat, which may crash the system or cause permanent damage to the CPU.

-
1. Install the correct CPU as described above.
 2. Align the screw holes of the heat-sink rear retention bracket* with the mounting holes on the underside of the motherboard, located at the four corners of the CPU location. Insert into the holes and turn the motherboard over.

**The heat-sink rear retention bracket is already sticking on the underside of motherboard.*

NOTE



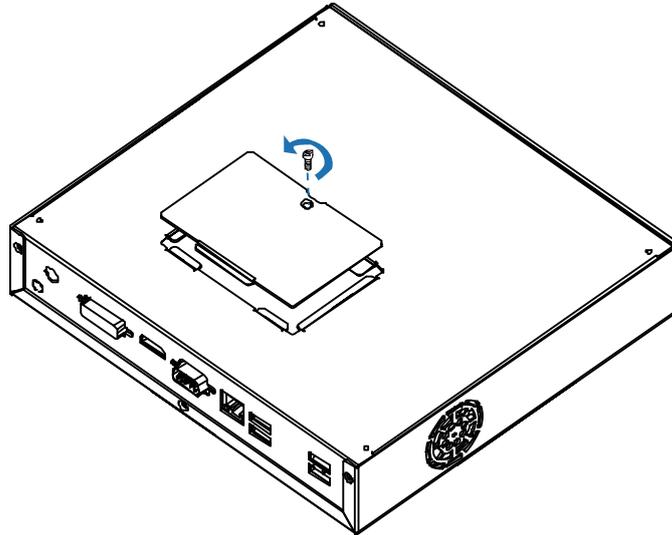
Be careful not to touch the thermal pad on the underside of the heat-sink. This pad is made of thermal compound and is deformable. It is designed to make optimal thermal contact with the CPU. No additional thermal compound is required.

-
3. Tighten each screw halfway to secure the cooler assembly to the motherboard. Then gradually tighten all four screws. Do not fully tighten the first screw before partially tightening the other screws as this may apply uneven pressure to the CPU, causing damage.

■ Memory Module Installation

Remove the chassis bottom cover

Loosen one flathead screws and remove the chassis bottom cover. You'll see the SO-DIMM socket of the motherboard.



Carefully follow the steps below in order to install the DIMMs:

1. To avoid generating static electricity and damaging the SO-DIMM, ground yourself by touching a grounded metal surface or use a ground strap before you touch the SO-DIMM.
2. Do not touch the connectors of the SO-DIMM. Dirt or other residue may cause a malfunction.
3. Hold the SO-DIMM with its notch aligned with the memory socket of the board and insert it at a 30-degree angle into the socket.

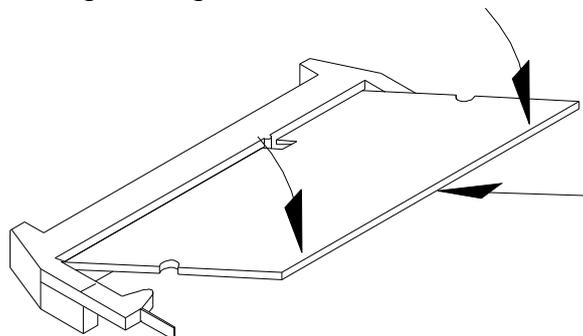


Figure 7 Align the SO-DIMM Memory Module with the onboard socket

4. Fully insert the module into the socket until a “click” is heard.
5. Press down on the SO-DIMM so that the tabs of the socket lock on both sides of the module

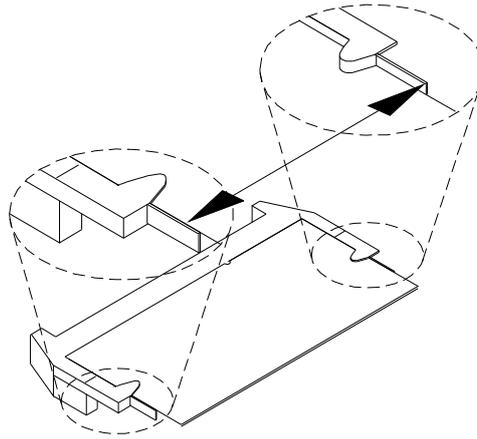


Figure 8 Press down on the SO-DIMM Memory Module to lock it in place

Removing a DIMM

To remove the SO-DIMM, use your fingers or a small screwdriver to carefully push away the tabs that secure either side of the SO-DIMM. Lift it out of the socket.

NOTE

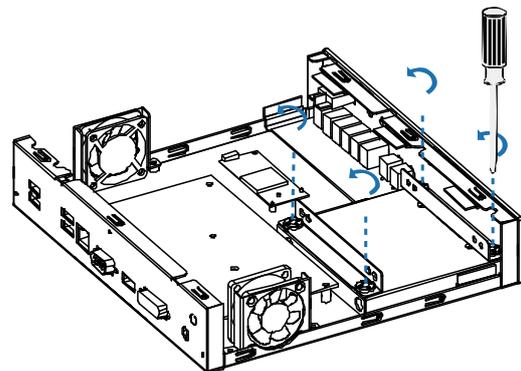


Make sure you store the SO-DIMM in an anti-static bag. The socket must be populated with memory modules of the same size and manufacturer.

■ HDD Installation

Step 1

Loosen the 4 screws and take off the HDD brackets from the system.



Step 2

Secure the hard drive to the brackets using the 4 short screws provided. Connecting the SATA data & power cables to the HDD and motherboard then secure the bracket to the chassis.

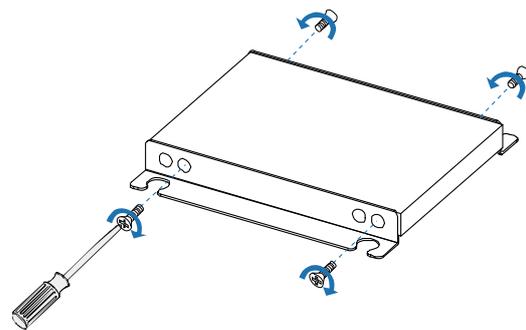


Figure 9 HDD Installation

■ Wall & VESA Mounting

■ Wall Mounting

The QDSP-2030 comes with 2 L-brackets for wall mounting. Secure the L-brackets to the each side of the chassis using the total 4 screws.

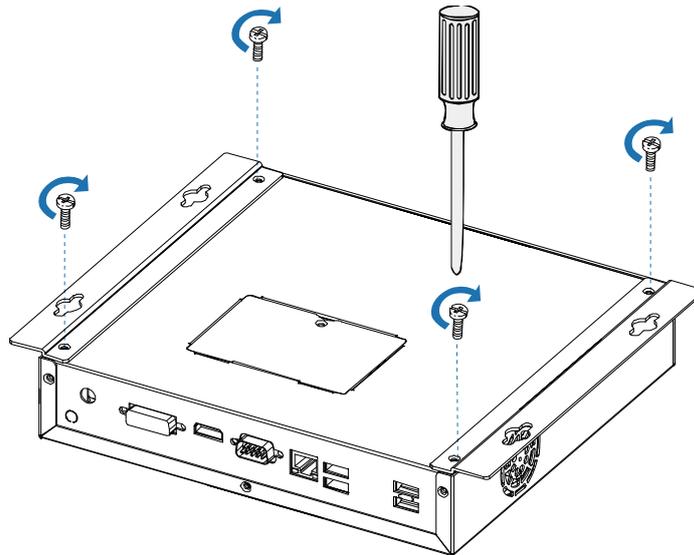


Figure 10 Secure the L-brackets for wall mounting

Refer to figure below for wall mount holes spacing. The shape of the screw holes allows the QDSP-2030 to be mounted and provides for easy removal of the chassis for repair or maintenance. Use four standard M4 screws to mount the QDSP-2030.

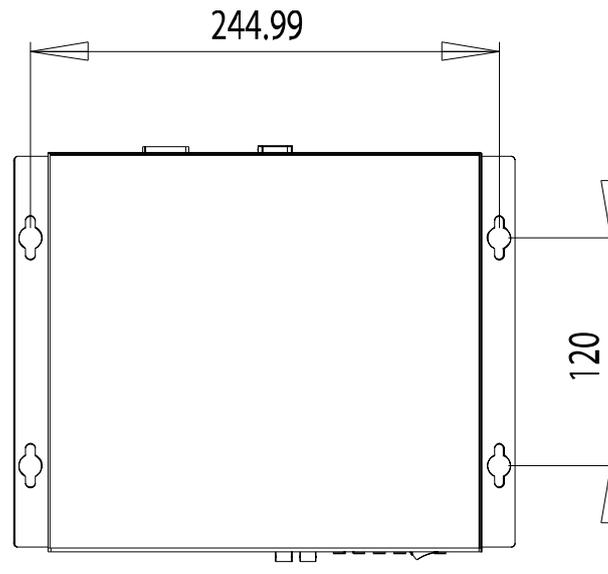


Figure 11 Wall mount holes spacing

■ VESA Mounting

The QDSP-2030 comes with an optional VESA FDMI 75/100 standard wall-mount kit which allows the QDSP-2030 to be mounted with a monitor on the wall.

NOTE



To fasten the metal shelf, your monitor must comply with VESA75 or VESA100 standard and we suggest the monitor size should not exceed 22 inches.

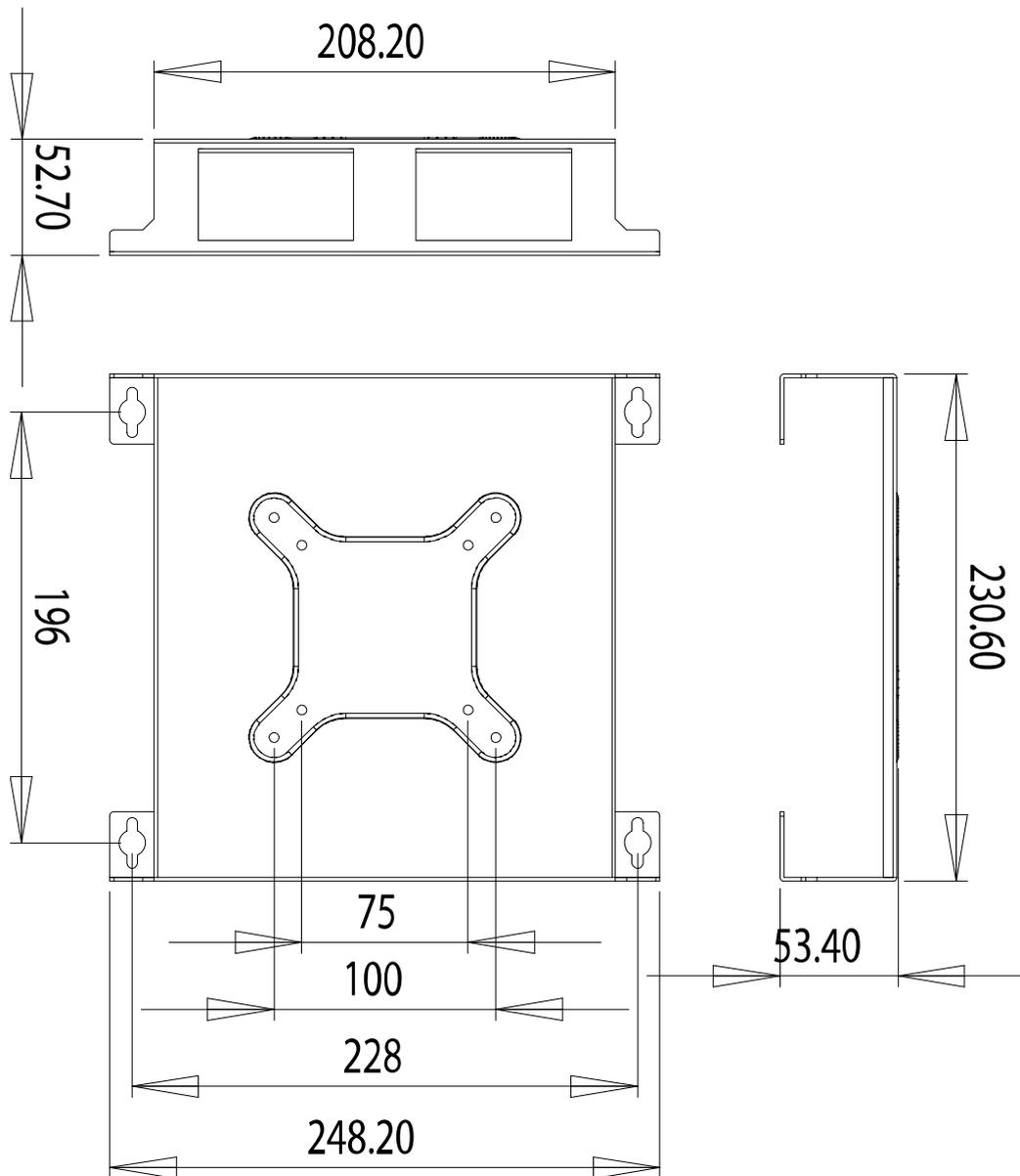
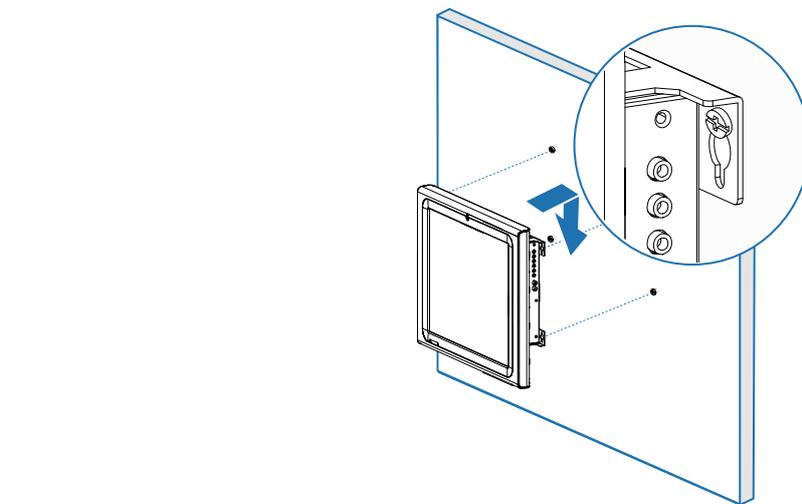
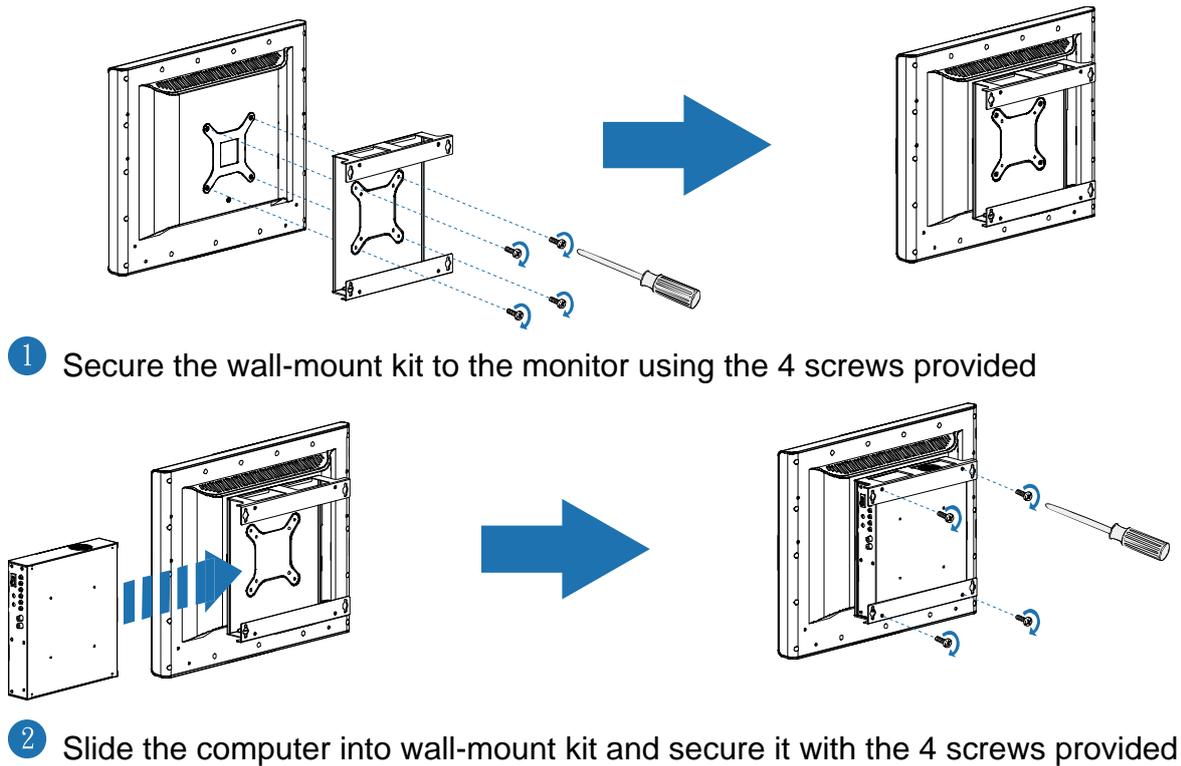


Figure 12 VESA mounting kit dimension

Following the procedure described below for VESA mounting.



- 3 Attach four M4 screws on the wall and hang the system on the screws.

Figure 13 VESA Mounting

WARNING



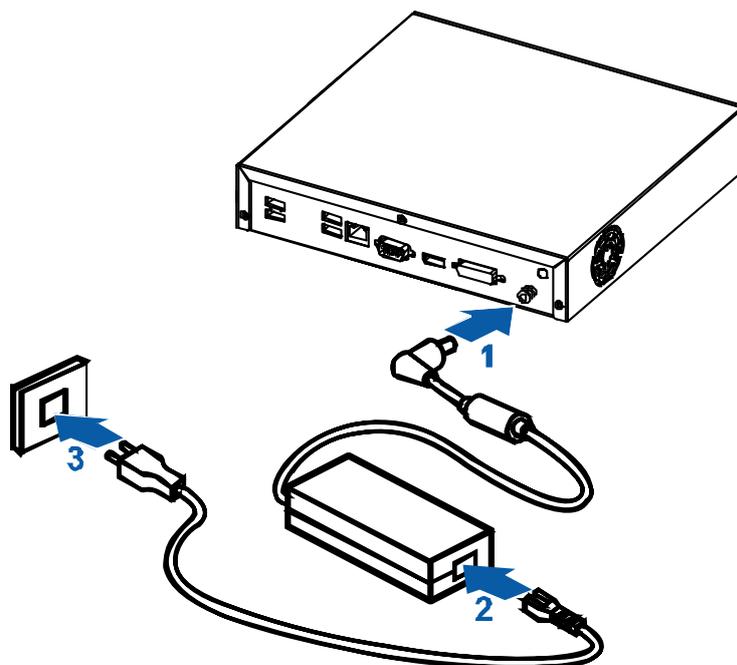
Ensure that the wall structure is capable of supporting four times the total weight of mounted equipment. The total weight capacity of the wall-mount kit is 14kg.

Chapter 3

Getting Started

■ Power Connection

1. Connect the power adapter cable to the DC jack (DC IN) of the QDSP-2030
2. Connect the power cable to the power adapter
3. Connect the power cable to a power outlet
4. Press the power switch on the front panel to turn on the system



CAUTION



Use the power cord suitable for the power supply in your country. Do not remove or alter the grounding prong on the power cord. In situations where a two-slot receptacle is present, have it replaced with a properly grounded three-prong grounding type receptacle.

■ Operating System and Drivers

If your product does not come with an operating system pre-installed, you will need to install an operating system and the necessary drivers to operate it. After you have finished assembling your system and connected the appropriate power source, power it up using the power switch and install the desired operating system. You can download the drivers for the product from the Quanmax website at www.quanmax.com and install as instructed there. For other operating systems, please contact Quanmax.

NOTE



You have to install Windows XP/2K HD Audio Service Pack before you start graphic driver installation.

Please visit <http://support.microsoft.com/kb/888111> for more information.

NOTE



When the system reboots without connecting the CRT, there might be no image on screen when you insert the CRT/VGA cable. Please pressing **<Ctrl>+<Alt>+<F1>** simultaneously to show the image on screen.
